



Manage Your Health Online!

Springfield Clinic is excited to bring our patients the latest advance in personal health care management – and YOU'RE in the driver's seat. Welcome to **myHealth@SC** Patient Health Portal, the next big leap in health technology.

myHealth@SC is a secure, convenient way to manage your personal health care and communicate directly with your doctor's office online. This FREE self-service health management tool can improve interactions with your doctor's office, document important health care information and ultimately give you the ability to make more informed decisions about your health!

Features

ONLINE ACCESS – ANYWHERE, ANYTIME

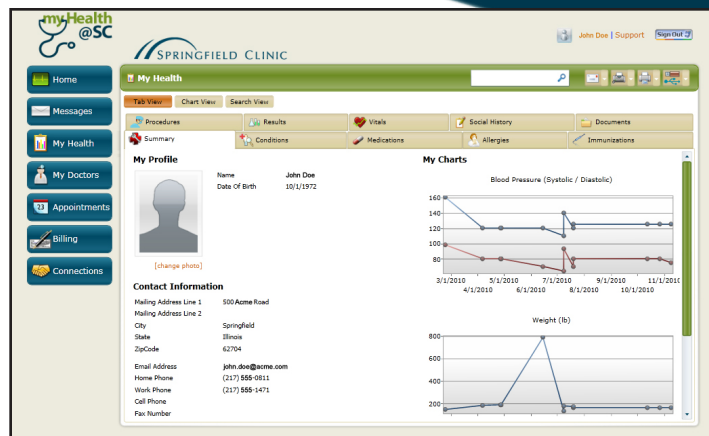
View your health information **electronically** via a web browser

THE COMFORT OF A SECURE ENVIRONMENT

Your health information is posted to a **highly secure** data repository

YOUR INFORMATION – AND YOU MANAGE IT

Review and update your **health history** and personal health record online



- Expedite **appointment check-ins** by completing and submitting forms online
- **Download**, fax, and email select health information – immunizations history, school exam forms, and more
- View personal health information from other **participating organizations**
- Review electronic portions of your personal **health record**, including office visits, physician notes, conditions, and medications
- View test and **lab results**

CONNECT WITH YOUR DOCTOR'S OFFICE

Request **appointments** when it's convenient for you

Request a **prescription refill**

Send and receive messages from your doctor's office

Receive **reminders** for preventative and follow-up care

NEW FEATURES & FUNCTIONALITY

Frequent updates added to the product features and functionality

Powered by FollowMyHealth™

The next generation universal health record, FollowMyHealth, combines patient-provider communication with a patient-managed personal health record.

One of the most prestigious features of this technology is the seamless combination of information from multiple health care organizations which creates the potential for all of your health care information in one easy place.

It's YOUR health. Now you can have the access you deserve.





More details and information

How do I sign up for myHealth@SC?

- Individuals may sign up to use myHealth@SC during an office visit.
- The receptionist will verify your identity (photo ID required) and notify the myHealth@SC team that you've signed up.
- Within 5 business days, you will receive an invitation via email to activate your myHealth@SC account.
- The email invitation will include a link to the myHealth@SC login page. From there, you can login using an existing Windows Live ID, Google, Facebook or Yahoo account. If you do not already have one of these accounts, a link is provided to create one.
- You will be required to enter an INVITATION CODE, which is the last four digits of your social security number. The code is valid for 60 days.

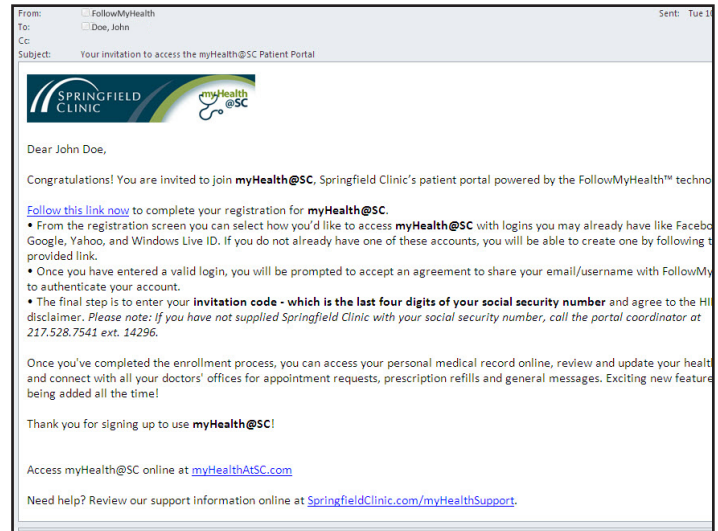
Why do I need a Windows Live ID, Google, Facebook, or Yahoo account?

In order to access myHealth@SC, all users must login using a Windows Live ID, Google, Facebook or Yahoo account. These accounts are free of charge and provide necessary authentication technology in the application. If you do not already have a one of these accounts, a link is provided on the sign in page to create one.

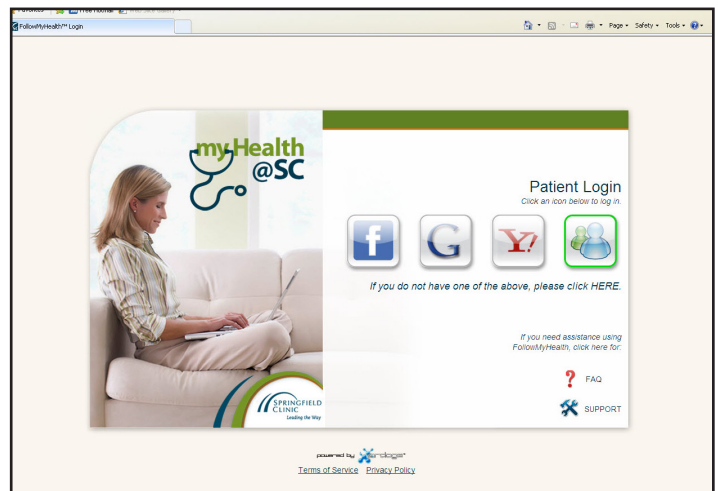
Want to know more about myHealth@SC?

More information about myHealth@SC, including FAQs, support, videos, and new features, is available online at www.SpringfieldClinic.com/myHealthAtSC

myHealth@SC should NEVER be used to report a life-threatening or urgent medical condition.



Sample email invitation



myHealth@SC login screen

Technical Requirements:

Compatible Browsers: Internet Explorer 7.0 or higher, Mozilla FireFox 2 & 3, Google Chrome 4, Safari 1 & 2

Operating Systems: Windows or MAC

Microsoft Silverlight 4.0 is required (free download will be prompted if not installed)

A Windows Live ID, Google, Facebook or Yahoo account is required

Support:

For online support information, please visit www.SpringfieldClinic.com/myHealthSupport

For telephone support, please call toll-free 1.855.264.2872.